



THE MADURA COLLEGE

An Autonomous Institution affiliated to Madurai Kamaraj University
Re-accredited (3rd cycle) with 'A' grade by NAAC
Vidya Nagar, T.P.K. Road, Madurai – 625 011

Students Grievance Redressal Cell

ACTION TAKEN REPORT (2020-21)

Grievances	Action Taken
Online examinations	<ol style="list-style-type: none">1. Students expressed their inconvenience in submitting the answerscripts online due to lack of high speed internet connectivity in rural areas. It is advised that the students shall submit the answerscripts in person at the college premises within one hour of completion and shall send the answerscripts through speed post within one hour of completion of the examination time as per directions of the University and as per directions issued by authorities.2. Students opined that some students were not able to submit the answerscripts through the link due to forgot password issues from the official college ID. It is decided to permit students to submit answer scripts online form their personal mail ID's also.
Online classroom recording to be provided	It is informed that online class recordings shall be shared to students by their respective teachers on demand. The teachers were also advised to provide students with the recordings of online classes on request from students.


Dean (Administration)




Principal
PRINCIPAL
THE MADURA COLLEGE (AUTONOMOUS)
MADURAI-625 011